

Appointments

We prefer appointments are made to assist our Doctors schedule. To make an appointment please call 07 3154 1111, log on to our website, Facebook page or download the Health Engine APP

Walk ins will be allocated the first available consultation but maybe required to wait.

Longer consultations are available for 3 or more matters, complex health issues, total body scanning, travel clinic, medical assessments and cosmetic consultations. Please let us know at time of booking so we can best meet your requirements.

Priority is given to urgent matters.

Fees and Billing Arrangements

We are a PRIVATELY BILLING PRACTICE with an introduction of 1 to 2 initial visits (used within 3 months) to be bulk billed for general practice matters.

Aged pensioners 65 + and children 17 and under are bulk billed during the WEEK until 5pm, for general practice services with a valid Medicare Card.

Bulk Billing does not apply to procedures, treatments, total body scans, private medical assessments and cosmetic treatments. SATURDAYS & WEEKDAYS AFTER 5pm Private billing applies to all patients. Fees will be charged according to time. We are a time-based clinic. Please refer to the fee schedule or speak to one of our Receptionists.

Communication / Telephone Policy

Enquiries are welcomed and responded to within 48 hours. If you matter is urgent please let our staff know and priority will be given

Test results

Please book a consultation to discuss any results as our reception staff are unable to give results over the phone (unless a prior arrangement has been made) Test results will not be emailed.

If results need to be discussed our staff will contact you via phone or text. Please advise if you don't want any text reminders.

Recall & Reminder System

Committed to preventative care we will seek your permission to be included in our reminder system. Routinely, we may issue you with a reminder notice offering you preventative health care services appropriate to your condition e.g. Asthma and Diabetes registers or aged care assessment programmes. If you do not wish to be part of this scheme please let our reception staff or nurse know.

Home Visits

Home visits are not routinely available, however please contact our reception staff to discuss.

Communication Assistance

If assistance is required for hearing impaired or interpreter services, please advise staff when booking.



U 25/26 152-158 Broadwater Tce
Redland Bay QLD 4165
Ph: 07 3154 1111
Fax: 07 3154 1112

www.aquamarinemedical.com.au

Email reception@aquamarinemedical.com.au

Dr Marina Rotert FRACGP, DIP Dermoscopy , DIP Skin Cancers

Dr Bern-Mari van der Merwe FRACGP, MRCGP(UK), MB BCH, DRCOG, BSc

Dr Zahid Amin Awan MBBS, FRACGP, MScp(Occ Health), Des. Aviation Examiner (DAME)

Dr Daniel Hourigan MBBS, FRACGP
Available Mon, Tue & Fridays 8am-5pm

Manager Director: Mr Gotthard Rotert

Practice Nurse: Nicola Youngman RN/Midwife

Nurse: Johanna van der Gulick EN

Dermal Therapist: Kylie Butcher

Reception: Meagan, Barb & Carolene

Practice Hours

08.00 – 5.00 Mon, Wed, Thurs, Fri

08.00-6.30pm Tuesday

09.00 – 1.00 pm Saturdays

After Hours Care

National Home Doctors 13 74 25

Emergencies 000

Mater Brisbane Hospital Emergency

3163 1000

General Practice Services

- Chronic conditions and health assessments
- Care plans
- Minor surgery
- Sexual health
- Women's health
 - Ante-natal care
 - Postnatal care
 - Breastfeeding care
 - Contraception
 - Mirena insertion/removals
 - Implanon insertion/removals
- Men's health,
- Children's Health Checks,
- Immunisations
- Ear syringing+ ear toilet under microscope
- Lung function checks
- Wound care & dressings
- Iron Infusions
- Weight management program in conjunction With The Doctor's Kitchen program
- LED photodynamic light therapy for both wound healing and cosmetic treatments.

Other Services

- Total body Skin check – see Skin Care
- Iron Infusions
- Accredited Travel Clinic
- Pre-Employment health Checks
- Aviation Medical Assessments
- Drivers licence medical certificate

Parking

Parking located under the building

Skin Care

The Mole mapping (Total Body Scan) machine is used by Dr Marina Rotert and Dr Zahid Awan. Combined with their knowledge and expertise, this provides excellent and accurate skin checks for early detection of skin cancers. Any concerning lesions/moles can be monitored over time for re-assurance. Our doctors deliver a high level of surgical procedures in excision of skin cancer lesions that may require a complicated flap or grafts on different areas including the face, ears, nose, lips, hands, etc.

Cosmetic Skin Treatments

We also specialise in cosmetic skin assessment & treatments for

- Acne & blackheads
- Skin congestion
- Pigmentation
- Fine lines and wrinkles
- Minor scar revision,
- Open pores,
- Volume loss,
- Rejuvenation of dull, tired skin,
- Age revealing hands and feet.

Treatments

- Skin injectables
- Microdermabrasion
- Skin needling with a dermal pen
- PDT light therapy

Anti-ageing packages also available. Please book a consult with Dr Marina Rotert for your assessment and best recommendations for your skin rejuvenation.

Synergie skin care products are available for a range of skin conditions from anti-acne, anti-rosacea, to the ultimate Anti-Ageing kit.

The skin care range is based on clinical clean science for effecting your best skin health. Your welcome to book an assessment with Dr Marina Rotert and Dermal therapist Kylie Butcher

Management of Patient Health Information

Our practice is committed to maintaining the confidentiality of your personal health info. For more details ask the reception staff to see a copy of our Privacy Policy.

We abide by the National Privacy Principles

Patient feedback

Please feel free to talk to your doctor or reception staff if you have any suggestions or concerns about our service or you're welcome to email us- Email reception@aquamarinemedical.com.au

Alternatively, you may prefer to contact the Health Quality and Complaints Commission QLD on 07 3120 5999 or the Australian Health Practitioner Regulation Agency on 1300 419 495

April 2019